Job Training That Works

Initial Earnings and Employment Findings from P/PV's Sectoral Employment Impact Study

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The Study

- * 3 organizations selected from nominations from leaders in the workforce development field.
- Served over 100 people annually, had strong reputations, placed people above \$8 an hour.
- Organizations recruited double the participants who were randomly assigned to either to participate in the program or to the control group.
- * Follow-up interview period began 24 months after baseline and could occur up to 30 months.



- 1. A membership organization that brings together business, organized labor and workers to identify and meet industry needs.
- 2. An industry coordinator leads a committee of employers and union representatives to identify needs among member businesses. Classes are run based on commitments among employers of hiring needs.
- 3. Sector Focus: **Healthcare, construction and manufacturing** sectors; added training in truck driving and hazardous-material handling.
- 4. Short-term technical (40-160 hours) training, including an "essential skills" component focused on operating within the work/industry culture.
- 5. Technical training offered through a range of service providers, including member company employees who worked as trainers, community college instructors and industry experts.
- 6. Student supports and remedial education offered through a network of public and community-based agencies.
- 7. A combination of public funding, such as **WIA training vouchers**, **welfare-to-work** and workforce attachment and advancement resources.



- 1. A community based nonprofit that offers pre-employment training, incumbent worker training, ESL, literacy programming and micro-enterprise development; and operates a local One-Stop.
- 2. Target industries are **involved through employer advisory committees** and by building individual relationships with local businesses. An employer account management system is in place to identify and address employer needs and to cultivate and strengthen ties with employers.
- 3. Sector Focus: Medical, accounting.
- 4. A 21- to 25-week training program that includes core classes in computer software, specialized training in medical or basic office skills or accounting, a four- to six-week internship, and job readiness and soft skills training. Staff provide case management services to address attendance, behavioral issues or challenges at home.
- 5. Students access instruction in basic skills or ESL if needed. Legal matters, childcare needs and transportation difficulties are handled through partnerships with other agencies and organizations.



- 1. A **nonprofit social venture** that operates both a computer refurbishing business and a training program.
- 2. Corporations, businesses and individuals bring their old computers and trainees refurbish the salvageable computers while preparing "end-of-life" computers for environmentally safe disposal. The business side helps staff foster close relationships with employers.
- 3. **15-week, 500-hour computer technician training program**, with "hands on" instruction and problem-solving and opportunity to work as part-time interns. Participants eligible to take the A+ exam.
- 4. An array of support services such as **mentoring**, **counseling**, **employability workshops**, **assistance** with work attire and job placement services were also available to participants through external organizations.
- 5. Funding for training came from private foundations, training reimbursements from other nonprofits and training vouchers.

Common Elements

- * <u>Sector focus</u>: A continuum of strategies designed to engage an industry or a small set of industries.
- * <u>Concern for candidates' career match</u>: Recruitment, screening and intake processes aimed at making appropriate career matches.
- * *Integrated skills training:* Technical job-specific training, job-readiness workshops, and support to strengthen basic English and math skills.
- * <u>Individualized services to support training completion and success on the job</u>: Social supports, such as childcare, transportation, housing and financial assistance as well as job-specific assistance.
- * <u>Flexibility to adjust to a changing environment</u>: Close connection to industry allowing for shifts in occupational/industry focus; ability to alter mix of services to respond to changes in partner agencies or available funding.

Characteristics of Study Participants

- * 81% were either African American or Latino
- * 47% male and 53% female
- * Age
 - * 18 to 24 28%
 - * 25 to 54 70%
 - \bullet 55 and over 2%
- * 37% ever on welfare
- * Education
 - ❖ More than high school diploma 18%
 - ♦ High school diploma 53%
 - ❖ GED or high school equivalency − 22%
 - \star Less than high school 7%
- * Worked an average of 6.8 months in the year prior



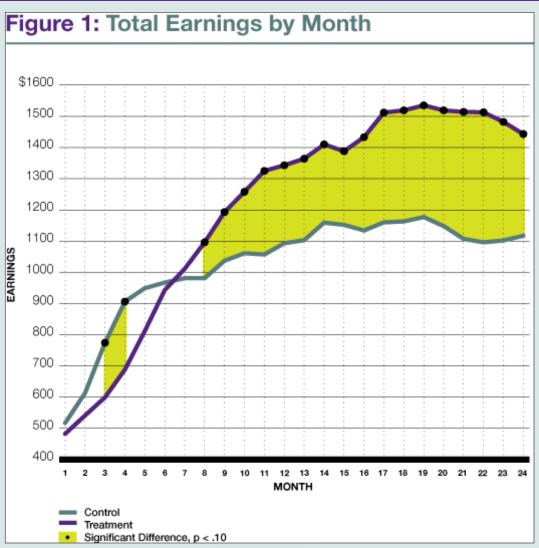
The Analysis

- 1,014 respondents in the follow-up sample
- * 79% response rate
- Regression analysis was performed on all outcomes controlling for baseline characteristics
- * All outcomes analyzed over the entire 24 month follow-up period, in the second year of follow-up, and in each of the 24 months

Earnings

- Program participants saw significant earnings gains, about \$4,500, when compared with controls over the entire follow-up period.
- * Earnings gains were particularly strong during the second year, about \$4,000.
- * Impacts began around the eighth month and continued throughout the follow-up period.

Earnings

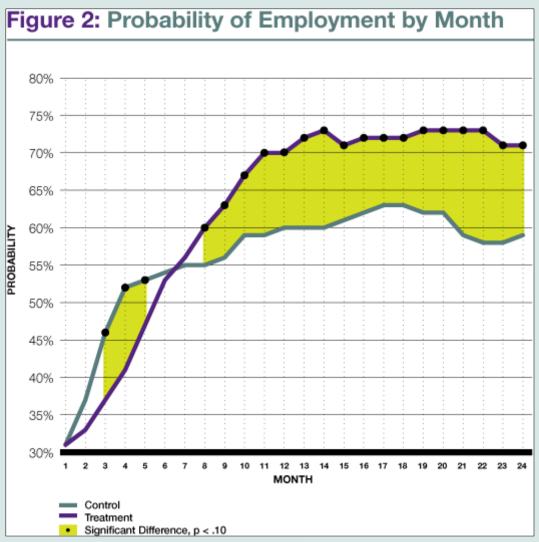




Employment

- Program participants were more likely to work and worked more consistently than controls.
- * Over the 24-month follow-up period, program participants worked about 1.5 months more than controls.
- * By Year 2, employment rates for program participants averaged about 70%, versus 60% for controls.

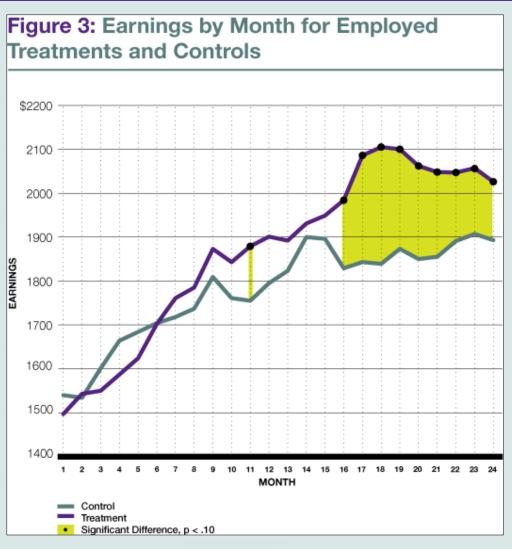
Employment



Earnings for Those Employed

- * Employment alone does not explain the difference in earnings between treatments and controls.
- * Employed program participants earned about \$3,300 more than employed controls.
- * All of these earnings gains occurred in Year 2.

Earnings for Those Employed

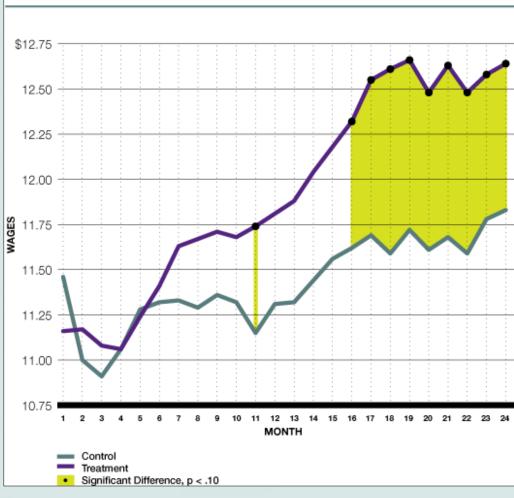


Hours, Wages and Benefits

- * Employed program participants worked about 200 more hours than employed controls during Year 2.
- * Employed program participants earned about 79 cents an hour more than employed controls in their most recent job.
- * Program participants were significantly more likely than controls to work in jobs that offered benefits; participants spent an average of 11 months in these jobs—about 1.5 months longer than controls.

Hours, Wages and Benefits





Further Findings

- All three sites saw positive impacts, though they differed
 - * Wide range in the size and timing of impacts from site to site
- Also saw positive impacts for many sub-populations, though many were specific to sites
 - African Americans, Men, Women, Youth, Latino, Formerly Incarcerated
- Full discussion of site by site and sub-population findings in the final report

WRTP - Interesting preliminary findings

- WRTP participants had significantly higher earnings than controls over 2 years in the second year of follow up alone.
 - * A \$6200 (24%) increase over 2 years
 - * A \$3700 (27%) increase in the second year
 - * WRTP participants were not more likely to work and worked only slightly more in hours in the second year
 - This would suggest that higher wages played a significant role in earnings gains

WRTP - Interesting preliminary findings

Total Earnings by Month - WRTP



WRTP - Interesting preliminary findings

- Access to union jobs may be contributing to impacts at WRTP
 - Program participants were more likely to have ever worked a unionized job: 38% - 28%
 - Working unionized jobs seems to be related to higher earnings and working more
- There were differences among the three targeted sectors
 - * Strong impacts among those in Construction and Healthcare
 - No impact in Manufacturing
- The role of certifications Type mattered

Recommendations

- 1. Invest in job training that is industry-focused or employer-linked.
- 2. Create flexible guidelines that enable programs to build on local knowledge and experience.
- 3. Invest in programs that integrate a range of trainings and supports.
- 4. Streamline funding regulations to support programs that serve people based on common career interests.
- 5. Measure longer-term outcomes and reward programs that achieve longer-term success for participants.